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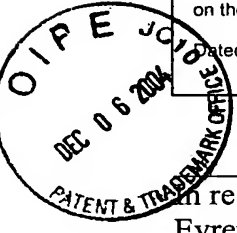
Dated: December 1, 2004

Signature:

*Rog A. Heppermann*  
(Roger A. Heppermann)

2121  
*How*  
Docket No.: 30203/38231  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

  
In re Patent Application of:  
Evren Eryurek et al.

Application No.: 10/086,159

Confirmation No.: 2668

Filed: February 28, 2002

Art Unit: 2121

For: AUTOMATIC WORK ORDER/PARTS  
ORDER GENERATION AND TRACKING

Examiner: Crystal J. Barnes

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

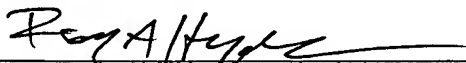
Pursuant to their duty of disclosure under 37 C.F.R. §1.56, applicants hereby bring to the examiner's attention a document that may be material to the examination of the above-identified application. In compliance with 37 C.F.R. §1.97 and §1.98, applicants enclose a completed Form PTO/SB/08 listing the possibly pertinent document.

Applicants provide, by way of this paper, a statement that the enclosed document was brought to the applicants' attention in connection with a foreign application corresponding to this application less than three months prior to the filing (mailing) date of this paper. Furthermore, this paper is being filed before the mailing date of a final action or a notice of allowance in this case. As a result, no fee is believed to be due for consideration of this art and information pursuant to 37 C.F.R. § 1.97(c)(1). However, if any additional fee is required for the consideration of this information, the Commissioner is hereby authorized to charge such fee to Deposit Account No. 13-2855. A copy of this paper is enclosed herewith.

Each item of information contained in this information disclosure statement and Form PTO/SB/08 was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the above-identified mailing date of this Supplemental Information Disclosure Statement.

Dated: December 1, 2004

Respectfully submitted,

By 

Roger A. Heppermann

Registration No.: 37,641

MARSHALL, GERSTEIN & BORUN LLP

233 S. Wacker Drive, Suite 6300

Sears Tower

Chicago, Illinois 60606-6357

(312) 474-6300

Attorney for Applicant



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<b>Substitute for form 1449A/B/PTO</b>  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (Use as many sheets as necessary)				<b>Complete if Known</b>	
				Application Number	10/086,159
				Filing Date	February 28, 2002
				First Named Inventor	Evren Eryurek
				Art Unit	2121
				Examiner Name	Crystal J. Barnes
Sheet	1	of	1	Attorney Docket Number	30203/38231

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number Number-Kind Code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>

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		Communication Pursuant to Article 96(2) EPC issued in 02 719 088.3 - 2206 application by the European Patent Office on September 29, 2004.	

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